

Founded

April 2002

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Background

Since 2002, Experient has been at the forefront of providing a true IP based mission-critical ANI/ALI Controller for Public Safety Answering Points (PSAPs) throughout the United States. As the first company to develop, install and operate a 100% IP based ANI/ALI controller, Experient has had the unique opportunity to learn and benefit from years of experience regarding issues specific to an IP based system. With a track record of never having a system down, Experient's stands-out in both product and service!

Market

Although Experient's PSAP ANI/ALI Controller is robust enough to work in virtually any size 9-1-1 center, Experient specializes in small to medium sized PSAPs that dominate the Public Safety market (typically 2 to 15 positions).

The key to Experient's success has been an unparalleled understanding of the needs of smaller PSAPs regarding quality, cost, service and support.

Product

The Experient VoIP PSAP Controller is a true 100% ANI/ALI Controller with an integrated VoIP IP PBX.

Fully redundant and designed for mission-critical high-availability, the Experient VoIP PSAP Controller far exceeds the National Emergency Number Association (NENA) recommended standards. With a built-in firewall, self monitoring and instant notification of alarm conditions, the PSAP Controller is designed to withstand even the toughest of punishments.

The PSAP Controller integrates seamlessly with any Computer Aided Dispatch (CAD) system and comes with software for each dispatcher position that provides all the basic functions necessary to operate any PSAP. The dispatcher software is extremely easy to use with a typical dispatcher training time of fifteen (15) minutes!

Customer Testimonials

We think our customers say it best; below are just a few of the many wonderful things our customers have to say about us.

"...the Experient system has exceeded any of our expectations from the system reliability to the customer service."

*Clear Creek County Sheriff's Office, Colorado
Stu Nay, Undersheriff*

"I can honestly say as an I.T. Manager who understands the support challenges involved with high available systems that we couldn't have chosen a better company to meet our needs."

*City of Boulder City, Nevada
Maureen Walsh, I.T. Manager*

"The meticulousness put forth by Mr. O'Neil and other members of the Experient team exemplifies that which is available from only the very best."

*Sharp County, Arkansas
Dale Weaver, Sheriff*

