



BLACK HAWK

201 Selak Street
P.O. Box 17
Black Hawk, CO 80422
www.cityofblackhawk.org

303-582-5221 Office
303-582-0429 Fax

Mayor

David D. Spellman

Aldermen

Linda Armbright
Paul G. Bennett
Diane Cales
Dick Cottrell
Kathleen Doles
Tom Kerr

City Attorney

Corey Y. Hoffmann

City Manager

Richard F. Lessner

**Assistant to the City Manager
for Administration**

Melissa Greiner

**Assistant to the City Manager
for Finance**

Dana Wood

City Clerk

Jeanie M. Magno

Acting Fire Chief

Robert Norris

IT Coordinator

Jeffrey L. Young

Police Chief

Stephen N. Cole

Public Works Director

Philo Shelton

To Whom It May Concern:

Black Hawk Police Department has been doing business with Experient 911 and Bill O'Neil for over a year now, and I must say we have been pleased with his product, support and customer service.

After our research for a new system that was both affordable, reliable and had a strong maintenance and customer support plan, Experient 911 stood above the rest in all categories and has continued to do so during our entire affiliation with them.

Experient stays innovative and willing to grow and provide the needed improvements for the various agencies they service. Bill O'Neil has delivered what he promised and is very attentive to any of our 911 issues that have arisen. Though we seldom have any problems with his product, he is often aware of a problem or potential problem before we are. And he has been very prompt in providing a solution.

I would highly recommend Experient 911 and Bill O'Neil as an excellent provider of 911 services. You may contact me personally if you need any further information or recommendations. Feel free to call me at 303-582-2287 ext. 361 any time Monday thru Thursday 7 a.m. to 5 p.m.

**Shawn D. Oliver
Communications Supervisor
Black Hawk Police Department**