



City of Boulder City

401 CALIFORNIA AVENUE
BOULDER CITY, NEVADA 89005

Mailing Address
P.O. BOX 61350
BOULDER CITY, NEVADA 89006-1350

June 15, 2005

Experient Corporation
295 Clayton St., Suite 200
Denver, CO 80206

Dear Bill:

This letter is a reference to those requiring the need for a very dependable E911 system. The City of Boulder City cannot express enough just how pleased we are with the system implemented by Experient Corporation.

We were looking to replace our current legacy system with a reliable yet cost-effective solution. First-rate support for this high-available application was a major concern. During our search process, we met Bill O'Neil, President of Experient. We were impressed with Bill's proposed E911 solution. The design and reliability of the system, plus his commitment to provide exceptional customer service were key factors to purchasing the system.

Best of all, Experient was able to bring it all to fruition as promised. The system has proven to be exceptionally reliable. In addition, Bill notified us when they noticed a problem with one of the E911 circuits not responding. We notified our carrier and the issue was resolved. Due to the efficient remote monitoring and notification by Experient this issue was resolved before the carrier or our Dispatchers realized there was a problem.

I can honestly say as an I. T. Manager who understands the support challenges involved with high-available systems that we couldn't have chosen a better company to meet our need. Our Police Department is also very appreciative of the system and support.

We highly recommend Experient and their E911 system. You are welcome to have us contacted regarding our experience with the system and Experient.

Sincerely,

Maureen Walsh
I. T. Manager, Boulder City, NV