

Sharp County Sheriff's Office

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Chief Deputy

Jail Administrator
Keith Cardin

Detective Sergeant
Sgt. David Huffmaster

Patrol Sergeant
Sgt. Stan Haney

**Dale Weaver,
Sharp County Sheriff**

June 15, 2005

Subject: Letter of Recommendation for Experient

To Whom It May Concern:

In April of 2004 my department entered into an agreement with Bill O'Neal, President and Chief Executive Officer of Experient, to provide a 9-1-1 communications system for our county. Since then, that system has proven to be a very worthwhile investment.

From our initial interest in Experient, Mr. O'Neal personally took the initiative to aid us in formulating a proposal for our quorum court to finance the new equipment. Upon the court's agreement of the purchase, Mr. O'Neal traveled to meet with our communications director, the local telephone company, and myself to ensure that we were all in agreement as to what would be required to implement the system and, more specifically, how that would apply to each of us. Since implementation of the Experient apparatus, Mr. O'Neal has diligently assisted in every possible way to help us reap the utmost benefit from his product. As we have accustomed ourselves to the program, he has always been available to assist us in troubleshooting, even if that means personally coming to our department. Moreover, his patience and pleasant personality, particularly as we've learned to utilize his product, have made the transition quite smooth. The meticulousness put forth by Mr. O'Neal and other members of the Experient team exemplifies that which is available from only the very best.

Overall, I would rate Experient as a top-notch business, and I have been extremely pleased with their product and service. Bill O'Neal has excelled at creating a company that is impressively equipped to furnish a superior product and exemplary service.

Sincerely,

A handwritten signature in cursive script that reads "Dale Weaver".

Dale Weaver
Sharp County Sheriff